

BANANEIRAS	2	0	0	1	0	0	0	1	1	5
BARRO VERMELHO	0	0	0	1	0	0	0	0	0	1
BOA PERNA	0	0	0	0	0	0	0	2	0	2
BOA VISTA	0	0	0	0	0	0	1	0	0	1
C. SAO JOSE D ALDEIA	0	0	0	1	0	0	0	0	0	1
CANAAN	0	0	0	1	0	0	0	0	0	1
CENTRO	0	0	3	1	0	0	0	0	0	4
CLUBE DOS ENGENHEIROS	0	0	0	0	0	0	0	1	1	2
COND. P. ESPUMA	0	0	1	0	0	0	0	0	0	1
COQUEIRAL	2	2	0	4	0	0	0	0	0	8
ENG GRANDE	0	0	0	0	0	0	3	0	0	3
FAZENDINHA	0	0	0	0	1	0	0	1	5	7
GESYLANDIA	0	0	0	0	0	1	0	0	0	1
GRANJA LAGOINHA	0	0	0	0	0	0	0	0	1	1
HAWAI	0	1	0	0	0	0	0	1	0	2
HOSPÍCIO	0	0	0	0	0	1	0	0	0	1
IGUABINHA	2	0	1	1	0	0	1	2	1	8
ITATIQUARA	0	0	0	0	0	0	0	0	1	1
J ARARUAMA	0	0	0	0	0	0	1	1	0	2
JAPAO	0	0	0	1	0	0	0	0	0	1
LOT BOA VISTA	0	0	0	1	0	0	0	0	0	1
LOT S SEB	0	0	0	1	0	0	0	0	0	1
LT ROMARIO	0	1	0	0	0	0	0	0	0	1
MONTEIRO II	0	0	0	0	0	0	0	0	3	3
MONTEIROS	0	0	0	0	0	0	0	0	2	2
MORRO GRANDE	0	0	0	0	1	0	0	3	1	5
MUTIRAO	0	0	1	0	0	0	0	0	0	1
N S DE NAZARETH	1	0	0	0	0	0	0	0	0	1
N. S. DE FATIMA	0	0	0	0	0	0	0	1	0	1
NORIVAL CARVALHO	0	0	0	0	0	0	0	0	1	1
NOVO HORIZONTE	0	1	4	0	0	2	0	1	2	10
OUTEIRO	0	1	1	1	0	0	0	0	0	3
PARATI	0	0	1	2	1	0	0	1	0	5
PC BANDEIRA	0	0	0	1	0	0	0	0	0	1
PICADA	1	0	0	1	0	0	1	0	1	4
PONTE DOS LEITES	1	0	0	1	0	0	0	0	4	6
PONTINHA	0	0	0	1	0	1	1	1	0	4
PQ HOTEL	1	1	0	0	0	0	1	1	0	4
PRAIA SECA	7	2	1	2	0	2	2	4	0	20
PRAIA SECA-LOT PRAIA DO VARGAS	1	0	0	0	0	0	0	0	0	1
PRODIGIO	0	0	0	1	0	0	0	0	0	1
REGAME	1	0	0	0	0	0	0	0	0	1
RIO DO LIMAO	0	1	0	0	0	1	0	1	0	3
SOCA	0	0	1	0	0	0	0	0	0	1
SONHO DE VIDA	0	0	0	0	0	0	0	2	1	3
TRÊS VENDAS	0	0	2	1	0	0	1	0	0	4
V ARARUAMA	0	0	0	1	0	0	0	1	0	2
V PRAIA	0	0	0	1	0	0	0	0	0	1
V. CONCHA-PONTINHA	1	0	0	0	0	0	0	0	0	1
VIADUTO	0	0	0	3	0	1	1	0	2	7
VILA CAPRI	0	0	3	0	0	1	1	0	0	5
XV NOVENBRO	0	0	0	0	0	0	0	1	0	1
AUTORIZAÇÃO PARA DÉBITO AUTOMÁTICO	0	0	1	0	1	0	0	0	0	2
COQUEIRAL	0	0	0	0	1	0	0	0	0	1
PRAIA SECA	0	0	1	0	0	0	0	0	0	1
CANCELAMENTO DE DÉBITO AUTOMÁTICO	0	0	0	0	0	1	0	0	0	1
ENCANTADO	0	0	0	0	0	1	0	0	0	1
CONTA DIGITAL	1	2	3	0	0	2	1	1	0	10
AREAL	0	0	1	0	0	0	0	0	0	1
CLUBE DOS ENGENHEIROS	0	0	1	0	0	0	0	0	0	1
FAZENDINHA	0	1	0	0	0	0	1	0	0	2
NOVO HORIZONTE	1	0	0	0	0	0	0	1	0	2
OUTEIRO	0	0	1	0	0	0	0	0	0	1
PARATI	0	1	0	0	0	1	0	0	0	2
PRAIA SECA	0	0	0	0	0	1	0	0	0	1
INFORMAÇÃO DE CONSUMO	22	20	28	14	17	16	37	20	22	196
A BRANCOII	0	1	0	0	0	0	0	0	0	1
AGUA BRANCA	0	0	1	0	0	0	0	0	0	1
ALTO DA BOA VISTA	2	0	0	0	0	0	0	0	0	2
AREAL	0	0	0	2	0	0	0	1	3	6
B IGUABA	0	1	0	0	0	0	0	0	1	2
BALNEARIO PRAIA SECA	0	0	0	0	0	0	1	0	0	1
BANANEIRAS	1	4	1	2	0	0	0	0	0	8
BANQUEIROS	0	0	0	0	1	0	0	0	0	1
BOA PERNA	1	1	2	0	0	0	0	1	0	5

BURACO DO PAU	0	0	0	0	1	0	0	0	0	1
C. SAO JOSE D ALDEIA	1	0	0	0	0	0	0	0	0	1
CANAAN	0	0	0	0	1	0	0	1	0	2
CENTRO	0	0	0	2	0	1	0	0	0	3
CLUBE DOS ENGENHEIROS	0	0	1	0	0	0	0	1	0	2
COND DOS ASTROS	0	0	0	0	0	0	0	0	1	1
COQUEIRAL	0	0	0	0	0	1	1	2	3	7
ENG GRANDE	1	0	0	0	0	0	1	0	1	3
FAZENDINHA	0	0	1	0	2	1	3	0	0	7
FONTE LIMPA	0	0	1	0	0	0	0	0	0	1
GESYLANDIA	1	0	0	0	0	0	0	0	0	1
HAWAI	0	0	0	0	0	1	0	0	0	1
HOSPÍCIO	0	1	0	0	1	1	1	0	2	6
IGUABINHA	3	0	0	0	1	0	0	0	1	5
ITATIQUEARA	3	0	2	0	0	0	0	0	0	5
J ARARUAMA	0	0	0	0	0	0	1	1	0	2
JAPAO	0	0	0	0	0	0	2	0	0	2
JD DISNEILANDIA	0	0	0	0	0	1	0	0	0	1
JD. CALIFORNIA	0	0	1	0	0	0	0	0	0	1
LAG ARARI	0	0	1	0	0	0	0	0	0	1
LAKE VIEW	0	0	1	1	0	0	0	0	1	3
LOT. STO. ANTONIO	0	0	0	0	1	1	0	0	0	2
M DA PAZ	0	1	0	0	0	0	0	0	0	1
MONTE BELO	0	0	0	0	0	0	1	0	0	1
MONTEIROS	0	0	0	2	0	0	0	0	0	2
MORRO GRANDE	0	0	0	0	0	0	0	0	1	1
MUTIRAO	0	0	0	0	0	0	1	0	0	1
NOVO HORIZONTE	2	1	2	1	0	1	1	0	1	9
OUTEIRO	0	0	1	0	0	0	0	0	0	1
PARATI	0	0	1	0	1	0	2	2	4	10
PERNAMBUCA	0	0	3	0	2	0	0	0	0	5
PICADA	1	1	0	0	0	0	1	0	0	3
PONTE DOS LEITES	1	0	0	0	0	0	0	1	0	2
PONTINHA	0	0	0	0	1	3	1	0	0	5
PQ ALVORADA	0	0	0	0	0	0	3	0	0	3
PQ HOTEL	1	0	0	0	0	1	2	0	1	5
PRAIA SECA	1	5	5	3	2	2	9	4	0	31
PRAIA SECA-LOT PRAIA DO VARGAS	0	0	0	0	0	0	0	1	0	1
REGAME	0	0	0	0	0	0	0	3	0	3
RIO DO LIMAO	1	1	0	0	0	0	2	0	0	4
SONHO DE VIDA	0	0	1	0	2	0	0	0	1	4
TRÊS VENDAS	1	1	2	0	0	0	0	0	0	4
V ARARUAMA	1	0	0	0	0	0	0	1	0	2
V. D ITALIA - PRAIA SECA	0	0	1	0	0	1	1	0	0	3
VIADUTO	0	0	0	0	1	0	1	0	0	2
VILA CAPRI	0	1	0	1	0	1	2	1	1	7
XV NOVEMBRO	0	1	0	0	0	0	0	0	0	1
INFORMAÇÃO DE LEITURA	4	2	1	0	6	3	2	3	3	24
A BRANCOII	0	0	0	0	1	0	0	0	0	1
B IGUABA	1	0	0	0	0	0	0	0	0	1
BANANEIRAS	1	0	0	0	0	0	0	0	0	1
BOA PERNA	0	0	0	0	0	0	0	0	1	1
COQUEIRAL	1	0	0	0	2	0	0	0	0	3
FAZ PRAIA	0	0	0	0	0	0	1	0	0	1
IGUABINHA	0	0	0	0	0	1	0	0	0	1
ITATIQUEARA	1	0	0	0	0	0	0	0	0	1
LOT SOLAR SÃO VICENTE	0	0	0	0	0	1	0	0	0	1
LOT. STO. ANTONIO	0	0	0	0	0	1	0	0	0	1
PONTE DOS LEITES	0	1	0	0	0	0	0	0	0	1
PONTINHA	0	0	0	0	1	0	0	0	0	1
PRAIA SECA	0	0	0	0	1	0	0	1	0	2
TRÊS VENDAS	0	0	1	0	0	0	0	1	2	4
V ARARUAMA	0	0	0	0	0	0	0	1	0	1
VILA CAPRI	0	1	0	0	1	0	1	0	0	3
INFORMAÇÃO DE PAGAMENTO	6	1	4	2	12	5	13	4	9	56
AREAL	0	0	0	1	0	0	0	0	0	1
B IGUABA	0	0	0	0	0	0	1	0	0	1
BANANEIRAS	1	0	0	0	1	0	0	0	0	2
BONSUCESSO	0	0	0	0	0	0	0	1	0	1
BURACO DO PAU	0	0	1	0	0	0	0	1	0	2
C. SAO JOSE D ALDEIA	1	0	0	0	0	0	0	0	0	1
CANAAN	0	0	0	0	2	0	0	0	0	2
CENTRO	0	0	0	0	2	0	1	0	2	5
CLUBE DOS ENGENHEIROS	0	0	0	0	0	0	1	0	1	2
COQUEIRAL	0	0	0	0	0	0	3	0	0	3

FAZENDINHA	0	0	1	0	1	0	0	0	1	3
GESYLANDIA	1	0	0	0	0	0	0	0	0	1
HAWAI	0	0	0	0	0	0	1	0	0	1
IGUABINHA	0	0	0	0	0	0	0	0	2	2
ITAUNA	0	0	0	0	0	0	0	0	1	1
JD IPITANGAS	0	0	0	0	0	0	1	0	0	1
JD S PAULO	0	0	0	0	0	0	1	0	0	1
LAKE VIEW	0	0	0	0	1	0	1	0	0	2
MORRO GRANDE	0	0	0	0	0	1	0	0	0	1
NOVO HORIZONTE	1	0	0	0	3	1	0	0	1	6
NS GRACAS	0	0	0	0	0	1	0	0	0	1
OUTEIRO	0	0	0	0	1	0	0	0	0	1
PARATI	0	0	1	0	1	1	1	0	0	4
PICADA	0	0	0	0	0	0	0	1	0	1
PQ HOTEL	0	0	0	0	0	0	1	0	0	1
PQ MATARUNA	0	0	0	0	0	0	1	1	0	2
SONHO DE VIDA	0	0	1	0	0	0	0	0	1	2
TRÊS VENDAS	1	1	0	0	0	0	0	0	0	2
V ARARUAMA	1	0	0	0	0	0	0	0	0	1
V. D ITALIA - PRAIA SECA	0	0	0	0	0	1	0	0	0	1
VIADUTO	0	0	0	1	0	0	0	0	0	1
INFORMAÇÃO SOBRE ABASTECIMENTO	50	9	5	3	7	4	25	10	7	120
ALTO DA BOA VISTA	0	0	0	0	0	0	1	0	0	1
AREAL	1	0	0	0	0	0	0	0	0	1
B IGUABA	2	0	0	0	0	0	0	0	0	2
BALNEARIO PRAIA SECA	1	0	0	0	0	0	0	0	0	1
BARRA NOVA	0	0	0	0	3	0	0	0	0	3
BARREIRA	0	0	0	0	0	0	1	0	0	1
BOA PERNA	2	0	0	0	0	0	0	0	0	2
BOA VISTA	0	0	0	0	0	0	0	1	0	1
BOQUEIRAO	0	0	1	0	0	0	0	0	0	1
C. SAO JOSE D ALDEIA	1	0	0	0	0	0	0	0	0	1
CANAAN	0	1	0	0	0	0	1	0	0	2
CLUBE DOS ENGENHEIROS	2	0	0	0	0	0	0	0	0	2
CONDADO DE BACAXA	0	0	0	0	0	0	1	0	0	1
COQUEIRAL	1	0	0	0	0	0	1	0	0	2
ENG GRANDE	1	0	0	0	0	0	0	0	0	1
FAZENDINHA	0	0	1	0	0	0	0	1	1	3
GESYLANDIA	1	0	0	0	0	0	0	0	0	1
HAWAI	1	0	0	0	1	0	1	0	0	3
HOSPÍCIO	0	0	2	0	0	0	0	0	0	2
IGUABINHA	4	1	0	0	0	2	0	1	1	9
IPITANGAS	0	0	0	0	0	1	0	0	0	1
ITATQUARA	1	0	0	0	0	0	1	1	0	3
ITAUNA	0	0	0	0	1	0	1	0	0	2
J ARARUAMA	2	1	0	1	0	0	2	0	0	6
LAG ARARI	2	0	0	0	0	0	0	0	0	2
LAKE VIEW	2	0	0	0	0	0	0	0	0	2
LOT S SEB	1	1	0	0	0	0	0	0	0	2
LOT. STO. ANTONIO	0	0	0	0	0	0	1	0	0	1
LT ROMARIO	1	0	0	0	0	0	0	0	0	1
MONTE BELO	0	0	0	0	0	0	1	0	0	1
MONTEIROS	0	0	0	0	0	0	0	1	0	1
MORRO GRANDE	0	0	0	0	0	0	0	2	0	2
N S DE NAZARETH	1	0	0	0	0	0	0	0	0	1
NOVO HORIZONTE	3	0	1	0	1	1	1	0	0	7
OUTEIRO	1	0	0	0	0	0	0	0	0	1
PARACATU	0	0	0	1	0	0	0	0	0	1
PARATI	0	0	0	0	1	0	0	0	2	3
PARQUE DAS ACÁCIAS	0	0	0	0	0	0	1	0	0	1
PICADA	0	0	0	0	0	0	1	0	0	1
PONTE DOS LEITES	0	0	0	0	0	0	0	1	0	1
PONTINHA	4	0	0	0	0	0	1	0	0	5
PORTO DA ROÇA	0	0	0	0	0	0	0	0	1	1
PRAIA SECA	7	2	0	0	0	0	4	1	2	16
REGAME	0	0	0	0	0	0	0	1	0	1
RIO DO LIMAO	1	2	0	0	0	0	1	0	0	4
SONHO DE VIDA	1	0	0	0	0	0	0	0	0	1
TRÊS VENDAS	3	0	0	0	0	0	0	0	0	3
V ARARUAMA	1	1	0	0	0	0	1	0	0	3
VILA CAPRI	2	0	0	1	0	0	0	0	0	3
XV NOVEMBRO	0	0	0	0	0	0	3	0	0	3
INFORMAÇÃO SOBRE COMPOSIÇÃO DA CONTA	9	6	4	5	6	5	7	9	7	58
AREAL	0	0	0	1	0	0	0	1	0	2
B IGUABA	1	1	0	0	0	0	0	0	0	2

BANANEIRAS	2	0	0	0	0	0	2	0	0	4
BOA PERNA	0	0	0	1	1	0	0	1	1	4
BOA VISTA	0	0	0	0	0	0	1	0	0	1
CANAAN	0	0	0	0	0	0	0	1	0	1
CARIJOJO	0	0	0	0	1	0	0	0	0	1
CENTRO	0	0	0	0	0	0	0	1	0	1
CERAMICA	0	0	0	0	0	1	0	0	0	1
COQUEIRAL	0	0	0	0	1	1	0	0	0	2
FAZENDINHA	1	1	0	0	0	1	0	0	0	3
HAWAI	0	0	0	0	0	0	0	0	2	2
HOSPÍCIO	1	0	0	1	0	0	0	0	1	3
IGUABINHA	1	0	1	0	0	0	0	0	0	2
JAPAO	0	0	0	0	0	0	0	1	0	1
LOT SANTANA	0	0	0	0	0	0	0	0	1	1
N S DE NAZARETH	0	1	0	0	0	0	0	1	0	2
NOVO HORIZONTE	0	0	0	0	0	0	0	0	1	1
OUTEIRO	0	0	0	0	0	0	1	0	0	1
PARATI	0	0	0	0	1	0	0	0	0	1
PC BANDEIRA	0	0	1	0	0	1	0	0	0	2
PICADA	0	0	2	0	0	1	0	0	0	3
PONTINHA	1	0	0	0	1	0	0	0	0	2
PQ HOTEL	0	0	0	0	0	0	1	1	1	3
PRAIA SECA	0	2	0	2	1	0	1	0	0	6
REGAME	0	0	0	0	0	0	0	1	0	1
RIO DO LIMAO	1	0	0	0	0	0	0	1	0	2
SONHO DE VIDA	0	1	0	0	0	0	0	0	0	1
TRÊS VENDAS	1	0	0	0	0	0	0	0	0	1
VIADUTO	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO SOBRE DÉBITO	11	11	14	5	24	25	20	20	15	145
AREAL	0	0	1	0	3	0	0	1	0	5
B IGUABA	0	2	0	0	1	0	0	0	0	3
BALNEARIO PRAIA SECA	0	0	0	0	0	1	0	0	0	1
BANANEIRAS	1	0	0	0	0	3	0	0	0	4
BOA PERNA	0	1	0	0	0	0	0	0	0	1
BONSUCESSO	1	0	0	0	0	0	0	0	0	1
BURACO DO PAU	1	1	0	0	0	0	0	1	0	3
C. SAO JOSE D ALDEIA	0	0	0	0	0	0	1	0	1	2
CANAAN	2	0	0	0	1	0	0	1	0	4
CARIJOJO	0	1	0	0	0	0	0	0	0	1
CENTRO	1	0	2	0	3	0	1	3	1	11
CERAMICA	0	0	0	0	0	1	0	0	0	1
CLUBE DOS ENGENHEIROS	0	0	0	0	0	1	0	0	0	1
COQUEIRAL	0	0	0	0	0	4	2	0	1	7
ENG GRANDE	0	0	0	0	0	0	0	0	1	1
FAZ PRAIA	0	0	0	0	1	0	0	0	0	1
FAZENDINHA	0	1	0	0	2	0	0	0	0	3
GESYLANDIA	0	1	0	0	0	0	0	0	0	1
HOSPÍCIO	0	1	1	1	0	1	0	1	0	5
IGUABINHA	0	0	0	0	1	0	0	0	1	2
IPITANGAS	0	0	0	0	0	0	0	1	0	1
ITATIQUEARA	0	1	1	0	2	1	0	0	0	5
J ARARUAMA	1	0	0	0	0	0	0	0	0	1
JAPAO	0	0	0	0	0	0	3	0	0	3
JD S PAULO	0	0	0	0	0	0	0	1	0	1
LAKE VIEW	0	0	0	0	0	1	0	0	0	1
LOT. STO. ANTONIO	0	0	0	0	2	0	0	0	0	2
M DA PAZ	0	0	0	0	1	0	0	0	0	1
MACUCA	1	0	0	0	0	0	0	0	0	1
MONTEIROS	0	0	0	0	1	0	0	0	0	1
MORRO GRANDE	0	0	1	0	0	1	0	0	2	4
N S DE NAZARETH	0	1	0	0	0	0	0	0	0	1
NOVO HORIZONTE	1	0	0	0	0	1	1	0	2	5
OUTEIRO	0	0	1	1	0	1	1	0	0	4
PARATI	0	0	3	0	0	0	0	0	1	4
PICADA	0	1	2	0	0	0	0	1	0	4
PONTE DOS LEITES	0	0	0	0	0	0	0	4	0	4
PONTINHA	1	0	1	1	1	2	2	1	0	9
PQ HOTEL	0	0	0	0	2	1	0	0	0	3
PRAIA SECA	0	0	0	0	0	2	1	3	2	8
PRAIA SECA-LOT PRAIA DO VARGAS	0	0	0	0	0	0	1	0	0	1
RIO DO LIMAO	0	0	0	0	0	1	0	0	1	2
SOCA	0	0	0	0	0	1	0	0	0	1
SONHO DE VIDA	0	0	0	0	1	0	4	0	1	6
TRÊS VENDAS	0	0	1	1	0	0	2	0	0	4
V ARARUAMA	0	0	0	0	0	0	0	1	0	1

V. D ITALIA - PRAIA SECA	0	0	0	0	1	2	0	0	0	3
VIADUTO	1	0	0	0	0	0	0	0	0	1
VILA CAPRI	0	0	0	1	1	0	1	1	0	4
XV NOVENBRO	0	0	0	0	0	0	0	0	1	1
INFORMAÇÃO SOBRE TARIFA SOCIAL	1	3	0	0	5	0	2	7	0	18
B IGUABA	0	0	0	0	1	0	0	0	0	1
BANQUEIROS	0	0	0	0	0	0	0	1	0	1
CANAAN	0	0	0	0	3	0	0	0	0	3
ENG GRANDE	0	0	0	0	1	0	0	0	0	1
IGUABINHA	0	0	0	0	0	0	0	1	0	1
OUTEIRO	1	0	0	0	0	0	0	0	0	1
PARATI	0	0	0	0	0	0	0	2	0	2
RIO DO LIMAO	0	0	0	0	0	0	0	3	0	3
SONHO DE VIDA	0	3	0	0	0	0	1	0	0	4
V ARARUAMA	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO SOBRE TROCA DE TITULARIDADE	6	8	6	1	8	14	6	12	3	64
ALTO DA BOA VISTA	0	0	0	0	0	1	0	0	0	1
AREAL	0	0	0	0	0	1	0	0	0	1
C. SAO JOSE D ALDEIA	0	0	0	0	0	0	0	1	0	1
CANAAN	0	0	0	0	0	0	0	1	0	1
CLUBE DOS ENGENHEIROS	0	0	0	0	2	0	0	0	0	2
FAZENDINHA	0	0	0	0	1	2	1	0	0	4
FONTE LIMPA	0	0	0	0	0	0	0	0	1	1
GRANJA LAGOINHA	0	0	0	0	0	0	0	2	0	2
HAWAI	0	0	0	0	1	0	0	0	0	1
HOSPÍCIO	0	0	0	0	0	4	0	3	0	7
ITATIQUARA	1	0	0	0	0	0	0	0	0	1
JAPAO	3	1	0	0	0	0	0	0	0	4
MONTE BELO	0	0	0	0	0	0	0	1	0	1
MORRO MORENO	0	0	1	0	0	0	0	0	0	1
NOVO HORIZONTE	1	2	2	0	0	0	0	0	0	5
OUTEIRO	0	0	1	0	2	0	1	0	1	5
PC BANDEIRA	0	0	1	0	0	0	0	0	0	1
PICADA	0	1	0	0	1	0	0	0	0	2
PONTE DOS LEITES	1	1	0	0	0	0	0	1	0	3
PONTINHA	0	0	0	0	1	0	1	2	0	4
PQ HOTEL	0	1	0	0	0	0	0	0	1	2
PRAIA SECA	0	2	0	0	0	2	0	0	0	4
RIO DO LIMAO	0	0	0	0	0	0	1	0	0	1
S BRANCA	0	0	0	0	0	3	0	0	0	3
SONHO DE VIDA	0	0	1	1	0	0	1	0	0	3
VIADUTO	0	0	0	0	0	1	0	0	0	1
VILA CAPRI	0	0	0	0	0	0	1	0	0	1
XV NOVENBRO	0	0	0	0	0	0	0	1	0	1
INFORMAÇÕES ADMINISTRATIVAS	2	0	0	0	2	0	0	0	0	4
AREAL	0	0	0	0	1	0	0	0	0	1
HOSPÍCIO	0	0	0	0	1	0	0	0	0	1
NOVO HORIZONTE	1	0	0	0	0	0	0	0	0	1
PRAIA SECA	1	0	0	0	0	0	0	0	0	1
INFORMAÇÕES DE SERVIÇO	186	110	115	64	102	99	127	111	84	998
A BRANCOII	0	0	0	0	1	1	3	1	0	6
AGUA BRANCA	0	0	1	0	0	0	0	0	0	1
AREAL	0	2	5	3	8	2	1	4	2	27
B IGUABA	9	4	0	1	0	0	0	1	1	16
BALNEARIO PRAIA SECA	1	1	1	0	1	0	0	0	0	4
BANANEIRAS	8	7	1	4	3	3	0	0	5	31
BANQUEIROS	1	0	0	0	0	0	0	1	0	2
BARREIRA	0	0	0	0	0	0	3	0	0	3
BARRO VERMELHO	0	0	0	2	0	0	0	0	0	2
BOA PERNA	3	1	1	2	2	1	4	4	1	19
BOA VISTA	0	0	1	0	0	0	1	0	0	2
BONSUCESSO	0	0	0	0	0	1	0	0	0	1
BOQUEIRAO	0	0	0	0	1	0	0	0	0	1
BURACO DO PAU	1	1	1	0	0	1	0	2	1	7
C. SAO JOSE D ALDEIA	1	0	0	1	1	0	1	1	1	6
C. SAO MATHEUS	3	0	0	0	0	0	0	0	0	3
CANAAN	0	1	0	0	4	0	2	0	2	9
CARIJOJO	1	1	0	0	1	0	0	0	0	3
CENTRO	6	6	2	4	2	2	5	3	5	35
CERAMICA	0	0	0	0	0	1	0	0	0	1
CLUBE DOS ENGENHEIROS	1	1	2	4	0	0	1	2	0	11
COND INDUSTRIAL	0	0	0	0	0	0	0	1	0	1
CONDADO DE BACAXA	0	0	0	0	0	0	1	0	0	1
COQUEIRAL	6	4	3	3	3	3	5	5	2	34
ENCANTADO	2	0	0	0	0	0	0	0	0	2

ENG GRANDE	0	0	1	0	1	3	2	8	1	16
FAZ PRAIA	0	0	0	0	1	0	0	0	0	1
FAZENDINHA	5	4	7	0	0	2	0	1	2	21
FONTE LIMPA	1	3	1	0	3	0	0	0	0	8
GESYLANDIA	3	2	1	1	0	0	0	0	0	7
GRANJA LAGOINHA	1	0	0	0	1	0	0	0	0	2
HAWAI	0	3	0	0	1	3	1	1	2	11
HOSPÍCIO	3	5	5	0	0	3	5	10	2	33
IGUABINHA	11	5	10	1	4	13	7	3	0	54
IPITANGAS	0	0	0	0	0	1	2	0	1	4
ITATIQUEARA	4	0	0	1	2	2	3	2	2	16
ITAUNA	0	0	0	0	1	0	0	0	0	1
J ARARUAMA	1	1	1	3	0	0	6	1	0	13
J N IGUABA	1	0	0	0	0	0	0	0	0	1
JAPAO	3	0	0	3	3	1	4	3	0	17
JD DISNEILANDIA	0	2	2	0	0	0	2	0	0	6
JD S PAULO	0	1	0	2	2	0	1	1	1	8
LAG ARARI	2	0	1	0	0	1	4	0	1	9
LAKE VIEW	2	0	0	0	1	1	1	3	1	9
LOT GARÇA / OUTEIRO	0	0	0	0	0	2	0	0	0	2
LOT N SÃO VICENTE	3	0	0	0	0	0	0	0	2	5
LOT S SEB	0	0	0	0	1	0	0	0	0	1
LOT SANTANA	0	0	0	0	0	1	0	0	0	1
LOT SOLAR SÃO VICENTE	0	0	0	0	0	1	0	0	0	1
LOT VERDE VALE	0	1	0	1	0	0	0	0	0	2
LOT. STO. ANTONIO	0	0	0	0	1	2	0	0	1	4
LT ROMARIO	1	0	0	0	0	0	3	2	0	6
M DA PAZ	3	0	0	0	0	0	0	0	0	3
MACABU	0	0	0	1	0	0	0	0	0	1
MONTEIRO II	0	0	0	0	0	0	0	1	3	4
MONTEIROS	0	0	0	0	0	1	0	0	0	1
MORRO GRANDE	0	0	0	0	2	0	0	0	4	6
MUTIRAO	0	0	0	0	0	0	1	0	0	1
N S DE NAZARETH	1	3	0	0	0	0	3	0	2	9
NORIVAL CARVALHO	0	0	0	0	0	0	1	0	0	1
NOVO HORIZONTE	11	10	9	1	2	5	5	5	2	50
NS GRACAS	0	0	0	0	0	0	0	1	0	1
OUTEIRO	3	2	10	1	4	3	2	1	4	30
P DA ROCA	0	0	0	0	0	0	0	1	0	1
PARACATU	0	2	0	2	1	1	0	0	0	6
PARATI	7	0	8	3	2	7	6	2	8	43
PARQUE DAS ACÁCIAS	0	0	0	0	2	0	0	0	0	2
PC BANDEIRA	1	0	0	0	2	0	0	4	0	7
PERNAMBUCÁ	1	2	1	0	1	1	0	0	0	6
PICADA	2	1	3	3	1	0	7	4	2	23
PONTE DOS LEITES	2	2	1	2	3	1	0	0	0	11
PONTINHA	7	5	3	3	7	1	5	2	4	37
POSSE	0	1	0	0	0	0	0	0	0	1
PQ ALVORADA	0	0	0	0	0	0	1	0	1	2
PQ HOTEL	4	1	1	1	1	0	2	0	0	10
PQ MATARUNA	0	0	1	1	1	0	0	1	0	4
PQ S VICENTE	0	0	0	0	0	0	0	1	0	1
PRAIA SECA	19	6	12	0	4	12	6	11	8	78
PRAIA SECA-LOT PRAIA DO VARGAS	3	2	1	0	0	0	0	2	0	8
REGAME	1	0	1	0	0	0	1	0	0	3
RIO DO LÍMAO	3	1	2	2	4	4	2	2	2	22
ROMANOPOLIS	1	0	0	0	0	0	0	0	0	1
SOCÁ	0	0	2	0	1	1	0	0	0	4
SONHO DE VIDA	6	3	1	1	0	5	3	6	4	29
TRÊS VENDAS	6	0	1	0	5	2	6	1	0	21
V ARARUAMA	5	2	1	1	1	1	3	2	1	17
V. CONCHA-PONTINHA	4	2	0	0	1	0	0	0	0	7
V. D ITALIA - PRAIA SECA	2	1	1	0	1	2	0	0	0	7
VERDE VALE	0	0	0	0	0	0	1	0	0	1
VIADUTO	4	2	1	3	0	0	0	0	0	10
VILA CAPRI	6	5	7	2	7	1	1	3	3	35
VILATUR	0	1	1	0	0	0	0	0	0	2
XV NOVEMBRO	0	0	0	1	0	0	3	1	0	5
PARCELAMENTO DE DÉBITO	8	12	44	14	9	7	10	8	6	118
AGUA BRANCA	0	0	1	0	0	0	0	0	0	1
AREAL	0	0	1	1	0	0	0	0	1	3
B IGUABA	0	2	0	0	0	0	0	0	0	2
BANANEIRAS	0	0	3	0	0	0	0	0	0	3
BOA PERNA	2	1	0	0	0	0	0	1	0	4
BURACO DO PAU	0	0	1	0	0	0	0	0	0	1

C. SAO JOSE D ALDEIA	0	0	0	0	0	0	1	0	1	2
C. SAO MATHEUS	0	0	0	0	0	0	0	0	1	1
CARIUJO	0	0	1	0	0	0	0	0	0	1
CENTRO	1	1	3	2	0	2	0	0	0	9
COQUEIRAL	2	2	3	0	0	0	0	0	1	8
ENG GRANDE	0	0	0	0	0	0	0	1	0	1
FAZENDINHA	0	0	0	2	0	0	0	0	1	3
FONTE LIMPA	0	0	0	0	1	0	0	0	0	1
GRANJA LAGOINHA	0	0	3	0	0	0	0	0	0	3
HOSPÍCIO	0	0	2	0	0	0	0	0	0	2
IGUABINHA	0	0	1	0	0	0	1	0	0	2
ITATIQUARA	0	2	1	0	0	0	0	1	0	4
J ARARUAMA	0	0	0	0	0	0	0	3	0	3
JAPAO	0	0	0	1	1	1	0	0	0	3
LAG ARARI	0	0	0	0	0	0	1	0	0	1
LAKE VIEW	0	0	0	0	0	1	0	0	0	1
LOT N SÃO VICENTE	0	0	1	0	0	0	0	0	0	1
LOT VERDE VALE	0	0	1	0	0	0	0	0	0	1
LOT. STO. ANTONIO	0	0	0	0	1	0	0	0	0	1
MONTEIROS	0	0	2	0	0	0	0	0	0	2
MORRO MORENO	0	0	0	0	0	1	0	0	0	1
MUTIRAO	0	0	0	0	0	0	1	0	0	1
NOVO HORIZONTE	1	1	4	2	0	0	0	0	0	8
OUTEIRO	1	0	3	2	0	1	1	0	0	8
PARATI	0	0	0	1	0	0	1	0	1	3
PICADA	0	0	1	0	0	0	0	0	0	1
PONTE DOS LEITES	0	0	0	1	0	0	0	0	0	1
PORTAIS DE IGUABINHA	0	0	1	0	0	0	0	0	0	1
PQ HOTEL	0	1	1	0	0	0	0	0	0	2
PQ MATARUNA	0	0	1	0	0	0	0	0	0	1
PRAIA SECA	0	1	5	0	0	0	1	2	0	9
RIO DO LIMA	0	0	0	0	1	0	0	0	0	1
SÓCA	0	0	0	0	1	0	0	0	0	1
SONHO DE VIDA	1	0	1	0	0	0	1	0	0	3
TRÊS VENDAS	0	0	1	1	3	0	2	0	0	7
V PRAIA	0	0	1	0	0	0	0	0	0	1
V. CONCHA-PONTINHA	0	1	0	0	0	0	0	0	0	1
VILA CAPRI	0	0	1	1	1	1	0	0	0	4
QUITAÇÃO DE DÉBITOS	0	1	3	2	0	2	2	1	1	12
AREAL	0	0	0	1	0	0	0	0	0	1
BURACO DO PAU	0	1	0	0	0	0	0	0	0	1
HOSPÍCIO	0	0	0	1	0	0	0	1	0	2
PARACATU	0	0	0	0	0	0	1	0	0	1
PARATI	0	0	0	0	0	1	1	0	1	3
PRAIA SECA	0	0	3	0	0	1	0	0	0	4
RECLAMAÇÃO DE ABASTECIMENTO	108	9	6	7	14	14	30	10	4	202
A BRANCOII	0	0	0	1	0	0	1	0	0	2
ALTO DA BOA VISTA	0	0	0	0	0	0	2	0	0	2
AREAL	4	0	1	0	0	0	1	0	0	6
B IGUABA	4	0	0	0	0	0	2	1	0	7
BANANEIRAS	4	1	0	0	0	1	0	0	0	6
BANQUEIROS	0	0	0	0	1	0	0	0	0	1
BARRA NOVA	0	0	0	0	3	0	0	0	0	3
BICUIBA	1	0	0	0	0	0	0	0	0	1
BOA PERNA	3	1	0	0	0	0	0	0	0	4
BURACO DO PAU	0	0	0	0	0	1	0	0	0	1
C. SAO JOSE D ALDEIA	1	0	0	0	0	0	0	0	0	1
C. SAO MATHEUS	1	0	0	0	0	0	0	0	0	1
CANAAN	1	0	0	0	0	0	1	0	0	2
CENTRO	0	1	0	0	0	0	0	0	0	1
CLUBE DOS ENGENHEIROS	1	0	2	0	0	0	0	0	0	3
COND. ALDEIA 97	1	0	0	0	0	1	0	0	0	2
COQUEIRAL	3	0	0	0	0	1	0	0	0	4
ENG GRANDE	1	0	0	0	0	0	3	0	0	4
FAZENDINHA	2	0	0	0	0	0	0	4	0	6
FONTE LIMPA	1	0	0	0	0	0	0	0	0	1
GESYLANDIA	2	0	0	0	0	1	0	0	0	3
HAWAI	0	0	0	1	1	0	1	0	0	3
HOSPÍCIO	5	0	0	0	0	0	0	0	0	5
IGUABINHA	9	1	0	1	2	0	0	1	0	14
IPITANGAS	0	0	0	0	0	2	0	0	0	2
ITATIQUARA	2	0	0	0	0	0	0	0	1	3
ITAUNA	0	0	0	0	1	0	0	0	0	1
J ARARUAMA	2	0	1	1	0	0	4	0	0	8
LAG ARARI	1	0	0	0	1	0	0	0	0	2

LAKE VIEW	4	0	0	0	0	0	0	0	0	4
LOT S SEB	1	2	0	0	0	0	0	0	0	3
LOT. STO. ANTONIO	0	0	0	0	0	2	0	0	0	2
LOT. VALE VERDE	0	0	0	0	0	0	0	0	1	1
MORRO GRANDE	1	0	0	0	2	1	2	0	0	6
MORUBAI	0	0	0	0	0	0	1	0	0	1
N S DE NAZARETH	2	0	0	0	0	0	0	0	0	2
NOVO HORIZONTE	2	0	0	0	1	1	2	0	0	6
OUTEIRO	1	0	0	0	0	0	0	0	0	1
PARATI	5	0	2	3	0	0	0	0	0	10
PARQUE DAS ACÁCIAS	0	0	0	0	0	0	1	0	0	1
PC BANDEIRA	0	0	0	0	0	0	1	0	0	1
PONTINHA	7	0	0	0	0	0	2	0	0	9
PQ HOTEL	2	0	0	0	0	0	0	0	0	2
PRAIA SECA	17	0	0	0	0	0	1	0	1	19
PRAIA SECA-LOT PRAIA DO VARGAS	1	0	0	0	0	0	0	0	0	1
RIO DO LIMA O	1	1	0	0	0	1	0	0	0	3
TRÊS VENDAS	1	0	0	0	2	1	1	2	0	7
V ARARUAMA	7	1	0	0	0	1	0	2	1	12
V. CONCHA-PONTINHA	1	0	0	0	0	0	0	0	0	1
V. D ITALIA - PRAIA SECA	1	0	0	0	0	0	0	0	0	1
VILA CAPRI	5	1	0	0	0	0	0	0	0	6
XV NOVENBRO	0	0	0	0	0	0	4	0	0	4
RECLAMAÇÃO DE NÃO EXECUÇÃO DE SERVIÇO NO PRAZO	62	17	30	37	22	8	9	5	5	195
A BRANCOII	0	0	0	0	1	0	2	0	0	3
AGUA BRANCA	0	0	1	0	0	0	0	0	0	1
AREAL	1	0	1	2	0	0	0	0	0	4
B IGUABA	2	0	0	0	0	0	1	0	1	4
BALNEARIO PRAIA SECA	0	4	0	0	1	0	0	0	0	5
BANANEIRAS	0	1	1	0	0	0	0	0	0	2
BANQUEIROS	0	0	0	1	0	0	0	0	0	1
BARRA NOVA	0	0	0	0	1	0	0	0	0	1
BARREIRA	1	0	0	0	0	0	0	0	0	1
BARRO VERMELHO	0	0	0	1	0	0	0	0	0	1
BOQUEIRAO	0	0	1	0	0	0	0	0	0	1
C. SAO JOSE D ALDEIA	1	0	0	0	0	1	0	0	0	2
CANAAN	0	0	0	1	2	0	0	0	0	3
CENTRO	1	1	3	9	0	0	0	0	0	14
CLUBE DOS ENGENHEIROS	2	0	0	0	0	0	0	0	0	2
COQUEIRAL	2	2	2	1	1	0	0	1	0	9
ENG GRANDE	2	0	0	0	0	0	0	1	0	3
FAZENDINHA	2	2	0	0	0	0	0	0	0	4
FONTE LIMPA	0	0	0	1	0	0	0	0	0	1
GESYLANDIA	1	0	0	0	0	0	0	0	0	1
HAWAI	2	0	0	0	1	0	0	0	0	3
HOSPÍCIO	3	0	1	1	0	1	0	1	0	7
IGUABINHA	5	1	0	1	0	0	0	0	0	7
ITAUNA	1	0	0	0	0	0	0	0	0	1
J ARARUAMA	0	0	2	0	0	0	1	0	0	3
JAPAO	1	1	0	1	0	0	0	0	0	3
LAG ARARI	1	0	0	0	0	0	0	0	1	2
LAKE VIEW	0	0	0	0	0	0	0	1	0	1
LOT S SEB	0	0	0	1	0	0	1	0	0	2
LOT. STO. ANTONIO	0	0	0	0	1	0	0	0	0	1
MONTEIROS	0	0	1	0	0	0	0	0	0	1
MUTIRAO	0	0	0	0	0	1	0	0	0	1
NOVO HORIZONTE	1	2	0	1	0	0	0	0	0	4
OUTEIRO	2	0	1	0	0	0	0	0	0	3
PARACATU	0	0	1	1	3	0	0	0	0	5
PARATI	2	0	2	2	0	0	2	0	0	8
PC BANDEIRA	0	0	0	0	0	0	0	1	0	1
PERNAMBUC A	1	0	0	0	0	0	0	0	0	1
PONTE DOS LEITES	0	0	2	2	0	0	0	0	0	4
PONTINHA	1	0	3	2	1	0	0	0	0	7
PORTAIS DE IGUABINHA	0	0	0	0	0	0	1	0	0	1
PQ HOTEL	2	0	1	0	0	0	0	0	0	3
PQ MATARUNA	0	0	0	0	2	1	0	0	0	3
PRAIA SECA	12	2	2	3	3	1	1	0	1	25
PRAIA SECA-LOT PRAIA DO VARGAS	4	0	0	1	0	0	0	0	0	5
REGAME	1	0	0	0	0	0	0	0	0	1
RETIRO	1	0	0	0	0	0	0	0	0	1
RIO DA AREIA	0	0	0	1	0	0	0	0	0	1
RIO DO LIMA O	1	0	1	0	0	0	0	0	0	2
SOCA	0	0	0	0	4	0	0	0	0	4
SONHO DE VIDA	0	1	1	0	0	2	0	0	2	6

TRÊS VENDAS	0	0	1	0	1	0	0	0	0	2
V ARARUAMA	4	0	0	1	0	0	0	0	0	5
V. CONCHA-PONTINHA	0	0	1	0	0	0	0	0	0	1
V. D ITALIA - PRAIA SECA	1	0	0	0	0	0	0	0	0	1
VIADUTO	0	0	0	3	0	0	0	0	0	3
VILA CAPRI	1	0	1	0	0	1	0	0	0	3
RETIFICAÇÃO DE NOTA FISCAL/CONTA	5	10	8	0	14	6	9	6	8	66
A BRANCOII	0	0	0	0	0	0	0	0	1	1
AREAL	0	2	0	0	0	0	0	0	1	3
B IGUABA	0	1	1	0	0	0	0	0	1	3
BANANEIRAS	0	0	0	0	0	0	1	0	0	1
BOA PERNA	0	0	0	0	1	0	0	0	0	1
CARIUJO	0	0	0	0	1	0	0	0	0	1
CENTRO	0	0	0	0	2	0	0	0	0	2
COND. ALDEIA 97	0	1	0	0	0	0	0	0	0	1
COQUEIRAL	0	0	0	0	0	0	0	0	1	1
ENG GRANDE	0	0	0	0	0	0	0	0	1	1
FAZENDINHA	1	0	0	0	0	0	1	0	0	2
HAWAI	0	0	1	0	0	0	0	1	0	2
IGUABINHA	0	1	0	0	0	1	0	0	0	2
ITATIQUARA	1	1	0	0	0	1	0	0	0	3
JAPAO	0	0	0	0	0	0	2	0	0	2
LAKE VIEW	0	0	0	0	0	1	0	0	0	1
LOT JD S VIC DE PAULA	0	0	0	0	0	0	0	1	0	1
LOT. STO. ANTONIO	0	0	0	0	1	0	0	0	0	1
LT ROMARIO	0	1	0	0	0	0	0	0	0	1
MONTE BELO	0	0	0	0	0	0	1	0	0	1
MONTEIRO II	0	0	0	0	0	0	0	1	0	1
MONTEIROS	0	0	1	0	1	0	0	0	0	2
MORRO GRANDE	0	0	0	0	0	1	0	0	0	1
N S DE NAZARETH	0	1	0	0	0	0	0	0	0	1
NOVO HORIZONTE	0	0	1	0	1	0	0	0	0	2
OUTEIRO	1	0	0	0	0	0	0	1	1	3
PARACATU	0	0	1	0	0	0	0	0	0	1
PARATI	0	0	1	0	0	1	0	1	0	3
PERNAMBUC	1	0	0	0	0	0	0	0	0	1
PICADA	0	0	0	0	0	0	1	0	1	2
PONTINHA	1	0	1	0	3	0	0	0	0	5
PORTAIS DE IGUABINHA	0	0	0	0	0	0	0	0	1	1
PQ HOTEL	0	0	0	0	0	0	0	1	0	1
PQ MATARUNA	0	0	0	0	1	0	0	0	0	1
PRAIA SECA	0	1	1	0	1	1	3	0	0	7
SONHO DE VIDA	0	0	0	0	1	0	0	0	0	1
V. D ITALIA - PRAIA SECA	0	0	0	0	1	0	0	0	0	1
XV NOVEMBRO	0	1	0	0	0	0	0	0	0	1
SOLICITAÇÃO DE SERVIÇO	85	40	65	25	51	46	66	51	34	463
A BRANCOII	0	0	1	0	2	0	2	0	0	5
AREAL	0	0	0	1	2	2	2	4	0	11
B IGUABA	2	0	1	0	1	1	0	1	0	6
BALNEARIO PRAIA SECA	0	1	0	0	0	0	0	0	0	1
BANANEIRAS	3	8	2	2	1	1	1	0	2	20
BANQUEIROS	0	0	0	1	1	0	0	2	0	4
BARRO VERMELHO	0	0	2	0	1	0	0	0	0	3
BOA PERNA	4	0	2	1	0	0	0	0	0	7
BOA VISTA	1	0	0	0	0	0	0	0	0	1
BONSUCESSO	0	0	0	0	0	0	0	1	0	1
BURACO DO PAU	0	2	0	0	0	0	0	0	1	3
C. SAO JOSE D ALDEIA	1	0	0	0	2	0	1	0	0	4
CANAAN	0	0	0	0	1	0	0	0	0	1
CENTRO	0	3	3	1	0	1	1	1	2	12
CERAMICA	1	0	0	0	0	0	0	0	0	1
CEZARIO ALVIN	1	0	0	0	0	0	0	0	0	1
CLUBE DOS ENGENHEIROS	0	0	0	1	0	0	1	1	0	3
COQUEIRAL	3	2	0	0	2	2	3	2	1	15
ENG GRANDE	1	0	1	0	1	0	1	3	0	7
FAZ PRAIA	0	0	0	0	1	1	1	0	0	3
FAZENDINHA	2	1	3	0	1	0	2	2	2	13
FONTE LIMPA	0	1	0	1	0	0	0	0	0	2
GRANJA LAGOINHA	0	1	0	0	1	0	0	0	0	2
HAWAI	0	0	2	1	0	1	0	0	0	4
HOSPÍCIO	0	1	2	2	2	3	0	2	0	12
IGUABINHA	7	2	2	0	0	6	1	1	1	20
IPITANGAS	0	0	0	1	0	0	4	0	0	5
ITATIQUARA	1	1	2	1	0	1	1	0	2	9
J ARARUAMA	1	0	0	2	0	0	0	1	0	4

J N IGUABA	1	0	0	0	0	0	0	0	0	1
JAPAO	0	0	0	0	0	0	2	3	1	6
JD DISNEILANDIA	0	0	3	0	0	0	0	0	0	3
JD S PAULO	0	0	0	0	0	0	0	1	0	1
JD .CALIFORNIA	0	0	1	0	0	0	0	0	0	1
LAG ARARI	1	0	0	0	1	1	2	0	2	7
LAKE VIEW	2	0	0	0	1	1	0	2	0	6
LOT GARCA / OUTEIRO	0	0	0	0	0	1	0	0	1	2
LOT N SÃO VICENTE	1	0	1	0	0	0	0	1	0	3
LOT S SEB	1	0	0	0	2	0	0	0	0	3
LT ROMARIO	0	1	0	0	0	1	2	0	0	4
MONTE BELO	0	0	1	0	0	0	0	0	0	1
MONTEIRO II	0	0	0	0	0	0	2	0	0	2
MORRO GRANDE	1	1	0	0	0	0	0	0	1	3
MORRO MORENO	1	0	0	0	0	0	0	0	0	1
MUTIRAO	0	0	0	0	0	1	0	0	0	1
N S DE NAZARETH	0	0	0	0	0	2	1	0	1	4
NOVO HORIZONTE	5	0	2	1	1	2	0	0	4	15
NS GRACAS	0	0	0	0	0	0	0	1	0	1
OUTEIRO	2	0	2	0	0	0	0	0	3	7
PARACATU	0	0	0	0	1	0	1	0	0	2
PARATI	1	0	6	1	2	4	3	2	4	23
PARQUE DAS ACÁCIAS	1	1	0	0	1	0	0	0	0	3
PC BANDEIRA	0	0	0	0	0	0	0	0	1	1
PERNAMBUCÁ	3	0	1	0	1	0	0	0	0	5
PICADA	1	0	2	0	1	1	3	2	0	10
PONTE DOS LEITES	1	0	0	1	1	0	0	2	0	5
PONTINHA	12	1	2	0	2	2	3	1	0	23
PORTAIS DE IGUABINHA	0	2	1	0	0	0	0	0	1	4
POSSE	0	0	1	0	0	0	0	0	0	1
PQ ALVORADA	0	0	0	0	0	0	2	0	0	2
PQ HOTEL	3	0	2	1	0	0	0	1	1	8
PQ MATARUNA	0	0	1	0	1	2	0	0	0	4
PQ S VICENTE	0	0	0	0	0	0	0	0	1	1
PRAIA SECA	12	8	6	0	4	8	15	9	0	62
PRAIA SECA-LOT PRAIA DO VARGAS	0	0	0	1	0	0	1	0	0	2
REGAME	1	0	1	0	0	0	0	0	0	2
RIO DO LIMA O	0	0	1	1	2	1	1	2	1	9
SOCA	0	0	1	0	1	0	0	0	0	2
SONHO DE VIDA	2	0	2	0	0	0	1	1	1	7
TRÊS VENDAS	0	0	1	1	3	0	3	0	0	8
UNIAO	1	0	0	0	0	0	0	0	0	1
V ARARUAMA	1	0	0	0	1	0	0	1	0	3
V. CONCHA-PONTINHA	1	0	0	0	2	0	0	0	0	3
V. D ITALIA - PRAIA SECA	1	0	0	0	0	0	0	0	0	1
VIADUTO	1	0	1	1	0	0	0	0	0	3
VILA CAPRI	0	0	2	2	4	0	1	1	0	10
VILATUR	0	1	0	0	0	0	0	0	0	1
XV NOVEMBRO	0	2	1	0	0	0	2	0	0	5
TROCA DE TITULARIDADE	0	3	0	1	1	0	0	1	1	7
CANAAN	0	0	0	0	0	0	0	1	0	1
IPITANGAS	0	0	0	1	0	0	0	0	0	1
JAPAO	0	1	0	0	0	0	0	0	0	1
MONTEIRO II	0	0	0	0	0	0	0	0	1	1
NOVO HORIZONTE	0	1	0	0	0	0	0	0	0	1
PICADA	0	0	0	0	1	0	0	0	0	1
PONTINHA	0	1	0	0	0	0	0	0	0	1
VERIFICAÇÃO DA QUALIDADE DO SERVIÇO EXECUTADO	0	0	1	0	3	3	2	1	1	11
B IGUABA	0	0	0	0	0	1	0	0	0	1
BANANEIRAS	0	0	0	0	0	0	0	1	0	1
IGUABINHA	0	0	0	0	0	0	1	0	0	1
LOT GARCA / OUTEIRO	0	0	0	0	0	1	0	0	0	1
PARATI	0	0	0	0	0	1	0	0	0	1
PC BANDEIRA	0	0	0	0	1	0	0	0	0	1
PONTINHA	0	0	0	0	0	0	0	0	1	1
PQ HOTEL	0	0	1	0	1	0	0	0	0	2
V ARARUAMA	0	0	0	0	0	0	1	0	0	1
VILA CAPRI	0	0	0	0	1	0	0	0	0	1
Total Geral	597	289	384	216	327	288	396	328	244	3072

Relatório de Atendimento - Ouvidoria										
Saquarema	1º Trimestre			2º Trimestre			3º trimestre			Total
Naturezas de Atendimento	jan/26	fev/26	mar/26	abr/26	mai/26	jun/26	jul/26	ago/26	set/26	
2ª VIA DE NOTA FISCAL/ CONTA	3	6	3	3	2	3	6	4	2	32

BARRA NOVA	1	1	0	0	0	0	0	0	1	3
BONSUCESSO	0	0	0	0	0	0	0	1	0	1
BOQUEIRAO	0	0	0	0	0	0	1	0	0	1
CAIXA D AGUA	1	0	0	0	0	0	0	0	0	1
CENTRO	0	0	1	0	0	1	1	0	0	3
GRAVATA	0	0	0	0	0	0	1	0	0	1
IPITANGAS	0	0	1	1	0	0	1	0	1	4
ITAUNA	0	1	0	1	0	0	1	0	0	3
NOVA ITAUNA	0	0	0	1	1	0	0	0	0	2
P DA ROCA	0	1	0	0	0	0	0	2	0	3
PORTO NOVO	0	0	0	0	0	1	0	0	0	1
RAIA	0	0	0	0	0	0	0	1	0	1
RETIRO	0	0	0	0	1	0	1	0	0	2
VERDE VALE	0	1	0	0	0	0	0	0	0	1
VILATUR	1	2	1	0	0	1	0	0	0	5
ALTERAÇÃO DE VENCIMENTO	2	0	0	0	0	0	0	0	0	2
ITAUNA	2	0	0	0	0	0	0	0	0	2
ANTECIPAÇÃO DE PARCELAS	0	0	1	1	0	0	0	0	1	3
BARREIRA	0	0	0	1	0	0	0	0	0	1
BONSUCESSO	0	0	1	0	0	0	0	0	0	1
BOQUEIRAO	0	0	0	0	0	0	0	0	1	1
ATUALIZAÇÃO CADASTRAL	11	3	8	9	2	5	5	7	5	55
AGUA BRANCA	1	0	0	0	0	0	0	0	0	1
ASFALTO VELHO	0	0	0	0	1	0	0	0	0	1
ATERRADO	0	0	0	0	0	0	0	0	1	1
BACAXA	1	0	0	0	0	0	0	0	0	1
BARRA NOVA	3	1	1	0	0	1	0	2	0	8
BARREIRA	1	0	0	0	0	0	0	0	0	1
BONSUCESSO	0	1	1	1	0	0	0	0	0	3
BOQUEIRAO	1	0	2	1	0	0	0	1	0	5
CENTRO	3	0	2	1	0	2	0	0	1	9
GRAVATA	0	0	0	1	0	0	0	0	0	1
GUARANI	0	0	0	0	0	0	0	1	2	3
IPITANGAS	0	0	0	1	0	0	0	0	0	1
ITAUNA	1	0	0	1	0	0	0	0	0	2
JARDIM	0	0	1	0	0	0	0	0	0	1
NOVA ITAUNA	0	0	0	0	0	0	0	1	0	1
P DA ROCA	0	1	1	1	0	1	1	0	0	5
PORTO DA ROÇA	0	0	0	1	0	1	2	0	0	4
RAIA	0	0	0	0	1	0	0	0	0	1
VERDE VALE	0	0	0	0	0	0	1	0	0	1
VILATUR	0	0	0	1	0	0	1	2	1	5
CONTA DIGITAL	0	0	1	0	1	0	1	0	1	4
BOQUEIRAO	0	0	0	0	1	0	0	0	1	2
PORTO DA ROÇA	0	0	1	0	0	0	0	0	0	1
REC NAZARE	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO DE CONSUMO	2	9	6	3	9	12	10	2	5	58
BACAXA	0	0	0	0	1	2	0	0	0	3
BALNEARIO IPITANGAS	0	0	0	0	1	0	0	0	0	1
BARRA NOVA	0	2	1	0	0	1	1	0	0	5
BARREIRA	0	1	0	0	0	0	0	0	0	1
BICUIBA	0	0	1	0	0	0	0	0	0	1
BONSUCESSO	0	0	0	0	0	0	0	0	1	1
BOQUEIRAO	0	2	0	0	1	1	1	1	1	7
CAIXA D AGUA	0	0	1	0	0	0	0	0	0	1
CENTRO	0	0	0	0	0	1	0	0	1	2
GRAVATA	0	0	0	0	0	0	1	0	0	1
GUARANI	0	0	1	0	0	0	0	0	0	1
IPITANGAS	0	1	0	1	1	2	2	1	1	9
ITAUNA	0	0	0	0	2	3	1	0	0	6
JARDIM	0	0	1	0	0	0	0	0	0	1
LEIGOS	0	0	0	1	0	0	0	0	0	1
LOT BOA VISTA	0	0	1	0	0	0	0	0	0	1
P DA ROCA	1	0	0	0	0	1	0	0	1	3
PONTINHA	0	0	0	0	1	0	0	0	0	1
PORTO DA ROÇA	0	0	0	0	0	0	1	0	0	1
PORTO NOVO	1	0	0	0	0	0	0	0	0	1
RAIA	0	0	0	1	0	0	1	0	0	2
REC NAZARE	0	0	0	0	1	0	0	0	0	1
RETIRO	0	1	0	0	0	0	0	0	0	1
RIO DA AREIA	0	1	0	0	0	0	0	0	0	1
VILATUR	0	1	0	0	1	1	2	0	0	5
INFORMAÇÃO DE LEITURA	0	0	1	0	3	2	1	1	2	10
BONSUCESSO	0	0	0	0	2	0	0	0	0	2
CENTRO	0	0	0	0	0	0	0	0	1	1

IPITANGAS	0	0	0	0	0	0	0	1	0	1
ITAUNA	0	0	1	0	1	1	0	0	0	3
LOT ROSA DOS VENTOS	0	0	0	0	0	1	0	0	0	1
RAIA	0	0	0	0	0	0	0	0	1	1
RETIRO	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO DE PAGAMENTO	3	0	0	0	1	7	5	1	2	19
BARRA NOVA	1	0	0	0	0	1	0	0	0	2
BARREIRA	0	0	0	0	1	0	0	1	0	2
CENTRO	1	0	0	0	0	1	0	0	1	3
CONDADO DE BACAXA	0	0	0	0	0	0	1	0	0	1
IPITANGAS	1	0	0	0	0	0	0	0	1	2
ITAUNA	0	0	0	0	0	1	4	0	0	5
JARDIM	0	0	0	0	0	1	0	0	0	1
JD SAQUAREMA	0	0	0	0	0	1	0	0	0	1
VILATUR	0	0	0	0	0	2	0	0	0	2
INFORMAÇÃO SOBRE ABASTECIMENTO	14	3	1	5	0	2	7	5	5	42
BACAXA	0	1	0	0	0	0	0	0	1	2
BARRA NOVA	2	1	0	1	0	0	0	0	0	4
BARREIRA	0	0	0	0	0	1	0	1	0	2
BICUIBA	0	0	0	1	0	0	0	0	0	1
BOQUEIRAO	0	0	0	0	0	0	1	0	0	1
CENTRO	5	0	0	0	0	0	0	0	0	5
DONA CANDIDA	2	0	0	0	0	0	0	0	0	2
GRAVATA	0	0	0	1	0	0	0	0	0	1
IPITANGAS	0	0	0	1	0	0	2	2	0	5
ITAUNA	1	0	0	0	0	0	0	0	0	1
LOT ROSA DOS VENTOS	0	0	0	0	0	0	0	1	0	1
MADRESSILVA	1	0	0	0	0	0	0	0	0	1
NOVA ITAUNA	1	0	1	0	0	0	1	0	0	3
P DA ROCA	1	0	0	0	0	0	0	0	0	1
PORTO NOVO	0	0	0	0	0	0	1	0	0	1
RAIA	0	0	0	0	0	0	1	0	0	1
RETIRO	1	1	0	0	0	0	0	0	0	2
RIO DA AREIA	0	0	0	0	0	1	0	0	0	1
SAQUAREMA VALLE	0	0	0	0	0	0	0	0	4	4
VILATUR	0	0	0	1	0	0	1	1	0	3
INFORMAÇÃO SOBRE COMPOSIÇÃO DA CONTA	2	2	3	1	1	3	2	3	9	26
AGUA BRANCA	1	0	0	0	0	0	0	0	0	1
BARRA NOVA	0	0	0	0	0	0	0	0	3	3
BARREIRA	1	0	1	0	0	0	0	0	0	2
BOQUEIRAO	0	1	0	0	1	0	0	0	1	3
CENTRO	0	0	0	0	0	1	1	0	0	2
GUARANI	0	0	0	0	0	2	0	0	1	3
IPITANGAS	0	0	1	1	0	0	0	0	0	2
LOT BOA VISTA	0	0	1	0	0	0	0	0	0	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	0	1	1
P DA ROCA	0	0	0	0	0	0	0	0	2	2
PORTO DA ROÇA	0	0	0	0	0	0	0	2	0	2
RAIA	0	0	0	0	0	0	0	0	1	1
RIO DA AREIA	0	1	0	0	0	0	0	0	0	1
VILATUR	0	0	0	0	0	0	1	1	0	2
INFORMAÇÃO SOBRE DÉBITO	2	0	3	3	7	10	1	4	9	39
AREAL	0	0	0	1	0	0	0	0	0	1
BALNEARIO IPITANGAS	0	0	0	0	1	0	0	0	1	2
BARRA NOVA	0	0	0	0	0	0	0	0	1	1
BONSUCESSO	0	0	0	0	0	0	0	1	0	1
BOQUEIRAO	0	0	1	0	0	1	0	0	0	2
CAIXA D AGUA	0	0	0	0	1	0	0	0	0	1
GOLF CLUB	0	0	0	0	0	0	0	0	2	2
IPITANGAS	1	0	1	1	4	1	0	1	2	11
ITAUNA	0	0	0	0	0	5	0	0	0	5
LEIGOS	0	0	0	0	1	0	0	0	1	2
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	2	1	3
LOT ROSA DOS VENTOS	0	0	0	0	0	1	0	0	0	1
P DA ROCA	1	0	0	0	0	0	0	0	0	1
PORTO DA ROÇA	0	0	0	0	0	1	0	0	0	1
RAIA	0	0	0	1	0	0	0	0	0	1
REC NAZARE	0	0	0	0	0	1	0	0	0	1
VILATUR	0	0	1	0	0	0	1	0	1	3
INFORMAÇÃO SOBRE TARIFA SOCIAL	0	0	0	0	0	0	1	0	0	1
BOQUEIRAO	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO SOBRE TROCA DE TITULARIDADE	2	2	1	2	5	8	1	2	4	27
BARRA NOVA	0	1	0	0	1	1	0	0	0	3
BICUIBA	1	0	0	0	0	0	0	0	0	1
BONSUCESSO	0	1	0	0	0	0	0	1	0	2

BOQUEIRAO	0	0	0	0	0	0	0	0	1	1
CENTRO	0	0	0	1	1	2	0	0	0	4
IPITANGAS	0	0	0	1	0	0	0	0	0	1
ITAUNA	0	0	0	0	0	1	0	0	0	1
LOT BOA VISTA	0	0	0	0	0	0	0	0	1	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	1	1	0	0	2
NOVA ITAUNA	0	0	0	0	1	1	0	0	0	2
P DA ROCA	0	0	1	0	0	0	0	1	0	2
PORTO DA ROÇA	0	0	0	0	0	1	0	0	1	2
RAIA	0	0	0	0	0	1	0	0	0	1
REC NAZARE	0	0	0	0	0	0	0	0	1	1
VILATUR	1	0	0	0	2	0	0	0	0	3
INFORMAÇÕES ADMINISTRATIVAS	0	0	0	0	0	1	0	0	0	1
PORTO DA ROÇA	0	0	0	0	0	1	0	0	0	1
INFORMAÇÕES DE SERVIÇO	80	32	39	31	29	41	53	35	44	384
AGUA BRANCA	2	0	0	0	0	0	0	0	0	2
AREAL	0	0	0	2	0	0	0	0	0	2
ASFALTO VELHO	0	0	1	0	0	0	1	0	0	2
BACAXA	0	0	0	0	0	0	0	0	2	2
BALNEARIO IPITANGAS	1	0	1	1	1	0	0	1	0	5
BARRA NOVA	20	7	1	2	3	4	2	1	8	48
BARREIRA	0	1	2	1	4	4	3	1	0	16
BICUIBA	4	0	0	0	0	0	0	0	0	4
BONSUCESSO	1	1	2	0	0	1	1	3	0	9
BOQUEIRAO	7	5	6	10	7	4	7	2	6	54
CAIXA D AGUA	0	0	1	2	0	0	0	0	0	3
CENTRO	8	1	3	1	3	6	3	0	6	31
CONDADO DE BACAXA	2	0	1	0	0	1	0	0	0	4
ENG GRANDE	1	0	1	0	0	1	0	0	0	3
GOLF CLUB	1	0	0	0	0	0	0	0	2	3
GRAVATA	0	0	0	1	0	0	3	2	0	6
GUARANI	0	2	1	0	1	0	0	0	0	4
IPITANGAS	2	1	2	2	4	3	3	3	3	23
ITATIUARA	0	0	0	0	0	0	0	1	0	1
ITAUNA	5	1	1	0	2	1	1	4	1	16
JD SAQUAREMA	0	0	0	0	0	0	0	1	1	2
LEIGOS	0	0	0	0	0	1	0	0	0	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	1	3	4
M DA PAZ	2	0	0	0	0	0	0	0	0	2
MADRESSILVA	0	0	0	0	1	0	0	0	0	1
NOVA ITAUNA	4	0	0	4	1	0	0	0	1	10
OUTEIRO	1	0	0	0	0	0	0	0	0	1
P B PAISAGEM	0	0	0	1	0	0	0	1	0	2
P DA ROCA	1	2	4	0	0	2	5	1	0	15
PORTO DA ROÇA	7	3	1	0	1	3	2	3	2	22
RAIA	3	0	0	0	0	4	2	0	0	9
REC NAZARE	0	1	0	0	0	0	0	0	0	1
RETIRO	1	2	0	0	0	0	2	5	0	10
RIO DA AREIA	0	0	0	0	1	2	0	0	1	4
S GERALDO	0	0	0	0	0	0	0	0	2	2
SAQUAREMA VALLE	0	0	0	0	0	0	0	1	4	5
VERDE VALE	0	0	0	0	0	0	2	0	0	2
VILATUR	7	5	11	4	0	4	16	4	2	53
INFORMAÇÕES SOBRE DÉBITO AUTOMÁTICO	1	0	0	2	0	0	0	0	0	3
BARRA NOVA	0	0	0	1	0	0	0	0	0	1
BOQUEIRAO	1	0	0	1	0	0	0	0	0	2
PARCELAMENTO DE DÉBITO	3	1	5	2	3	2	0	1	4	21
AGUA BRANCA	3	0	0	0	0	0	0	0	1	4
BARRA NOVA	0	0	0	0	1	0	0	0	0	1
BICUIBA	0	0	1	0	0	0	0	0	0	1
BOQUEIRAO	0	0	1	0	0	0	0	0	0	1
CAIXA D AGUA	0	0	0	1	0	0	0	0	0	1
IPITANGAS	0	0	2	0	0	1	0	1	2	6
ITAUNA	0	0	1	0	0	0	0	0	0	1
P DA ROCA	0	0	0	0	0	1	0	0	1	2
PICADA	0	0	0	0	2	0	0	0	0	2
RAIA	0	0	0	1	0	0	0	0	0	1
RETIRO	0	1	0	0	0	0	0	0	0	1
QUITAÇÃO DE DÉBITOS	0	0	0	0	0	2	0	0	0	2
ITAUNA	0	0	0	0	0	1	0	0	0	1
P DA ROCA	0	0	0	0	0	1	0	0	0	1
RECLAMAÇÃO DE ABASTECIMENTO	36	2	2	3	5	5	4	5	3	65
AGUA BRANCA	1	0	0	0	0	0	0	0	0	1
AREAL	1	0	0	0	0	0	0	0	0	1
BALNEARIO IPITANGAS	0	0	0	0	0	1	0	0	0	1

BARRA NOVA	8	1	0	1	2	0	0	0	0	12
BARREIRA	0	0	0	0	0	2	1	0	2	5
BONSUCESSO	1	0	0	0	0	0	0	0	0	1
BOQUEIRAO	2	0	0	0	0	0	0	0	0	2
CENTRO	4	0	0	0	0	0	0	3	1	8
CONDADO DE BACAXA	1	0	0	0	0	0	0	0	0	1
GOLF CLUB	1	0	0	0	0	0	0	0	0	1
GRAVATA	1	0	0	0	0	0	2	0	0	3
GUARANI	1	0	0	0	0	0	0	0	0	1
IPITANGAS	0	0	0	0	0	0	1	0	0	1
ITAUNA	0	0	1	0	0	1	0	0	0	2
LOT MONTE VERDE	1	0	0	0	0	0	0	0	0	1
MADRESSILVA	1	0	0	0	0	0	0	0	0	1
NOVA ITAUNA	2	0	0	0	0	0	0	0	0	2
P DA ROCA	3	0	0	0	0	0	0	0	0	3
PORTO DA ROÇA	2	0	0	1	2	0	0	2	0	7
RAIA	1	0	0	0	0	0	0	0	0	1
REC NAZARE	1	1	0	0	0	0	0	0	0	2
RETIRO	2	0	0	0	1	0	0	0	0	3
RIO DA AREIA	1	0	0	0	0	1	0	0	0	2
VILATUR	1	0	1	1	0	0	0	0	0	3
RECLAMAÇÃO DE NÃO EXECUÇÃO DE SERVIÇO NO PRAZO	34	5	8	9	8	7	3	6	4	84
ASFALTO VELHO	0	0	0	0	0	0	1	0	0	1
ATERRADO	1	0	0	0	0	0	0	0	0	1
BALNEARIO IPITANGAS	0	0	0	2	1	0	0	0	0	3
BARRA NOVA	9	2	0	1	0	0	0	0	1	13
BARREIRA	0	0	1	0	0	2	0	0	0	3
BICUIBA	2	1	0	0	0	0	0	0	1	4
BONSUCESSO	1	0	0	0	0	0	0	0	0	1
BOQUEIRAO	0	0	0	2	2	1	1	0	0	6
CENTRO	1	0	1	0	0	1	0	0	0	3
CONDADO DE BACAXA	1	0	0	0	0	0	0	0	0	1
GOLF CLUB	1	0	0	0	0	0	0	0	0	1
GRAVATA	1	0	0	2	0	0	0	0	0	3
IPITANGAS	0	0	0	1	0	0	1	0	0	2
ITAUNA	1	0	1	1	0	0	0	6	0	9
LOT GREEN VILLE	1	0	0	0	0	0	0	0	0	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	0	1	1
MADRESSILVA	2	0	0	0	0	0	0	0	0	2
NOVA ITAUNA	0	0	0	0	2	0	0	0	0	2
P DA ROCA	0	0	2	0	0	0	0	0	0	2
PICADA	0	0	0	0	1	0	0	0	0	1
PORTO DA ROÇA	4	0	0	0	1	1	0	0	0	6
RAIA	4	0	0	0	0	1	0	0	0	5
REC NAZARE	1	0	0	0	0	0	0	0	0	1
RETIRO	4	1	0	0	0	0	0	0	0	5
S GERALDO	0	0	0	0	0	0	0	0	1	1
SAQUAREMA VALLE	0	0	1	0	0	0	0	0	0	1
VILATUR	0	1	2	0	1	1	0	0	0	5
RETIFICAÇÃO DE NOTA FISCAL/CONTA	1	2	0	0	2	3	2	2	3	15
BONSUCESSO	0	0	0	0	0	0	0	0	1	1
BOQUEIRAO	0	0	0	0	1	1	0	0	0	2
CENTRO	0	0	0	0	0	0	1	0	0	1
ENG GRANDE	0	1	0	0	0	0	0	0	0	1
GUARANI	0	0	0	0	0	0	0	0	1	1
IPITANGAS	0	0	0	0	1	0	0	0	0	1
ITAUNA	0	0	0	0	0	1	0	1	0	2
JD SAQUAREMA	1	0	0	0	0	0	0	0	0	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	1	0	1
P DA ROCA	0	0	0	0	0	1	0	0	0	1
PORTO DA ROÇA	0	1	0	0	0	0	0	0	0	1
VILATUR	0	0	0	0	0	0	1	0	1	2
SOLICITAÇÃO DE SERVIÇO	25	21	14	8	24	26	26	19	16	179
ASFALTO VELHO	0	0	1	0	0	1	1	0	1	4
ATERRADO	0	1	0	0	0	0	0	0	0	1
BACAXA	2	0	0	0	0	0	0	1	2	5
BALNEARIO IPITANGAS	0	0	0	0	0	0	0	1	0	1
BARRA NOVA	3	3	1	1	1	4	1	1	0	15
BARREIRA	0	3	0	1	2	1	0	0	0	7
BICUIBA	1	0	1	1	1	0	0	0	0	4
BONSUCESSO	0	1	0	1	0	0	0	4	0	6
BOQUEIRAO	2	1	2	0	3	6	4	2	2	22
CENTRO	5	2	1	0	2	2	0	1	1	14
ENG GRANDE	1	1	1	0	0	0	0	0	0	3
GRAVATA	0	0	0	0	2	0	2	0	0	4

GUARANI	0	0	1	0	1	0	0	0	1	3
IPITANGAS	0	1	1	1	3	0	1	1	2	10
ITAUNA	1	0	1	0	0	0	2	2	4	10
JARDIM	0	1	0	0	0	0	0	0	0	1
JD SAQUAREMA	1	0	0	0	0	0	0	0	0	1
LEIGOS	0	0	0	1	1	0	0	1	0	3
LOT BOA VISTA	0	0	0	0	1	1	0	0	0	2
LOT GREEN VILLE	1	0	0	0	0	0	0	0	0	1
LOT PRAIA DE MASSAMBABA	0	0	0	0	0	0	0	1	0	1
M DA PAZ	1	0	0	0	0	0	0	0	0	1
NOVA ITAUNA	0	0	0	0	2	0	0	0	0	2
P DA ROCA	1	4	1	0	0	4	3	0	1	14
PORTO DA ROÇA	2	1	0	1	0	2	2	1	0	9
RAIA	0	0	0	0	0	1	2	0	0	3
RETIRO	2	0	0	0	2	0	1	1	1	7
RIO DA AREIA	1	0	0	0	0	0	0	0	0	1
S GERALDO	0	0	0	0	0	1	0	0	0	1
VILATUR	1	2	3	1	3	3	7	2	1	23
TROCA DE TITULARIDADE	1	0	1	0	0	2	1	0	0	5
BARRA NOVA	0	0	0	0	0	1	1	0	0	2
CENTRO	0	0	0	0	0	1	0	0	0	1
P DA ROCA	0	0	1	0	0	0	0	0	0	1
VILATUR	1	0	0	0	0	0	0	0	0	1
VERIFICAÇÃO DA QUALIDADE DO SERVIÇO EXECUTADO	1	2	0	1	0	0	0	0	0	4
IPITANGAS	0	2	0	0	0	0	0	0	0	2
P DA ROCA	0	0	0	1	0	0	0	0	0	1
PORTO DA ROÇA	1	0	0	0	0	0	0	0	0	1
Total Geral	223	90	97	83	102	141	129	97	119	1081

Relatório de Atendimento - Ouvidoria										
Silva Jardim	1º Trimestre			2º Trimestre			3º trimestre			Total
Naturezas de Atendimento	jan/26	fev/26	mar/26	abr/26	mai/26	jun/26	jul/26	ago/26	set/26	
ATUALIZAÇÃO CADASTRAL	0	1	0	2	0	0	0	0	0	3
BOQUEIRAO	0	0	0	1	0	0	0	0	0	1
CEZARIO ALVIN	0	0	0	1	0	0	0	0	0	1
N S LAPA	0	1	0	0	0	0	0	0	0	1
INFORMAÇÃO DE PAGAMENTO	1	0	0	0	0	0	0	0	0	1
CENTRO	1	0	0	0	0	0	0	0	0	1
INFORMAÇÃO SOBRE ABASTECIMENTO	0	0	1	0	0	0	2	1	1	5
BOQUEIRAO	0	0	1	0	0	0	0	0	0	1
CEZARIO ALVIN	0	0	0	0	0	0	1	1	1	3
CIDADE NOVA	0	0	0	0	0	0	1	0	0	1
INFORMAÇÃO SOBRE COMPOSIÇÃO DA CONTA	0	0	0	0	0	0	0	0	1	1
CEZARIO ALVIN	0	0	0	0	0	0	0	0	1	1
INFORMAÇÃO SOBRE TROCA DE TITULARIDADE	1	0	0	0	0	0	0	0	0	1
CENTRO	1	0	0	0	0	0	0	0	0	1
INFORMAÇÕES DE SERVIÇO	5	1	3	0	1	0	3	1	3	17
BOQUEIRAO	0	0	3	0	0	0	0	0	0	3
CEZARIO ALVIN	0	0	0	0	0	0	2	1	3	6
F BRASIL	1	0	0	0	0	0	0	0	0	1
REGINOPOLIS	2	0	0	0	1	0	1	0	0	4
ROMANOPOLIS	2	0	0	0	0	0	0	0	0	2
STO. EXPEDITO	0	1	0	0	0	0	0	0	0	1
RECLAMAÇÃO DE ABASTECIMENTO	1	0	1	0	0	0	3	1	2	8
BOQUEIRAO	0	0	1	0	0	0	0	0	0	1
CEZARIO ALVIN	0	0	0	0	0	0	2	1	2	5
F BRASIL	1	0	0	0	0	0	0	0	0	1
REGINOPOLIS	0	0	0	0	0	0	1	0	0	1
RECLAMAÇÃO DE NÃO EXECUÇÃO DE SERVIÇO NO PRAZO	0	0	2	0	0	0	0	0	0	2
BOQUEIRAO	0	0	2	0	0	0	0	0	0	2
RETIFICAÇÃO DE NOTA FISCAL/CONTA	0	0	0	0	0	0	1	0	0	1
CEZARIO ALVIN	0	0	0	0	0	0	1	0	0	1
SOLICITAÇÃO DE SERVIÇO	1	2	0	0	1	0	1	0	3	8
CEZARIO ALVIN	0	0	0	0	0	0	1	0	2	3
N S LAPA	0	0	0	0	0	0	0	0	1	1
PRAIA SECA	0	0	0	0	1	0	0	0	0	1
PRAIA SECA-LOT PRAIA DO VARGAS	1	0	0	0	0	0	0	0	0	1
ROMANOPOLIS	0	2	0	0	0	0	0	0	0	2
TROCA DE TITULARIDADE	0	0	0	0	1	0	0	0	0	1
STO. EXPEDITO	0	0	0	0	1	0	0	0	0	1
Total Geral	9	4	7	2	3	0	10	3	10	48

Obs. Todos os atendimentos são solucionados dentro do prazo previsto para cada canal de comunicação.

Canais de Comunicação Utilizados:

08007250265 (opção 2 - Ouvidoria)
E-mail Ouvidoria - site www.aguasdejuturnaiba.com.br

índice de reincidência no 1º Trimestre
24% clientes reincidentes
índice de reincidência no 2º Trimestre
23% clientes reincidentes
índice de reincidência no 3º Trimestre
24% clientes reincidentes